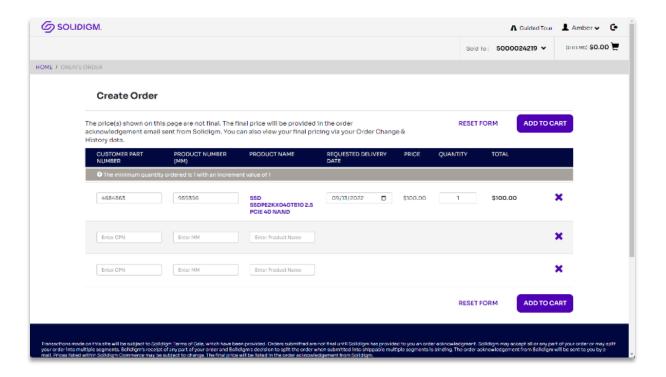


Solidigm Training

Job Aid

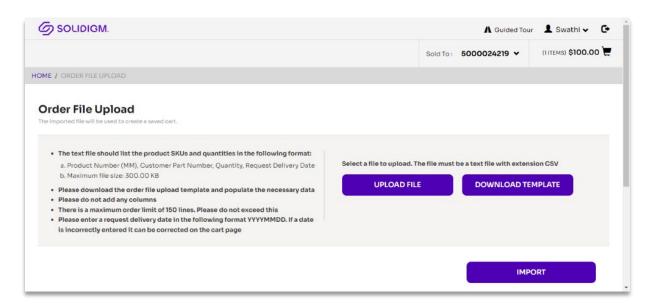
Orders

Create Order



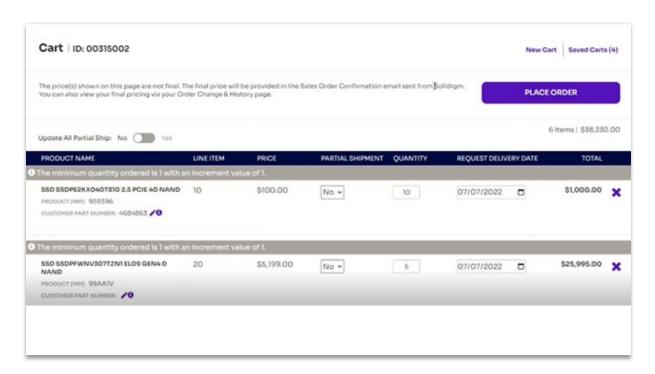
Step	Action
Step 1	Go to the Create Order page.
Step 2	Search for the product using the Customer Part Number or Product
	Number.
Step 3	Review the Minimum Order Quantity, Increment, and Product
	Details as needed.
Step 4	Enter the Quantity to order.
Step 5	Add a Requested Delivery Date for each line item.
Step 6	Click Add to Cart.
	The system will respond by displaying your shopping cart.

Order File Upload



Step	Action
Step 1	Go to the Order File Upload page.
Step 2	Download the template in CSV format.
	Instructions for completing the template are given on this page.
Step 3	Complete your order in the template.
Step 4	Return to the Order File Upload page.
Step 5	Click Upload File to navigate to and select your order.
Step 6	Click Import.
Step 7	A banner confirming the upload appears. The system automatically
	saves your cart which you can view on the Saved Carts page.

Cart



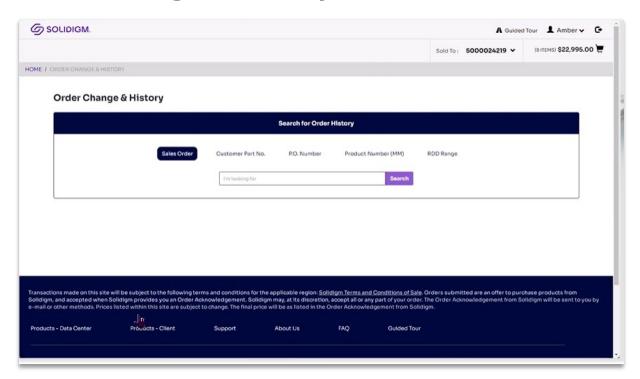
Save a Cart	
Step	Action
Step 1	From the Cart page, click the New Cart link.
	A dialog box appears.
Step 2	In the dialog box add a cart name and description.
Step 3	Click Save.
	To view your saved cart, go to the saved Cart page.

Restore a Cart	
Action	
Go to the Saved Cart page.	
Locate the cart and click Restore.	
The Restore Saved Cart dialog box opens.	
Click Restore.	
The items from the restored cart are added to your existing cart for editing and order placement.	

Edit a Cart	
Step	Action
Step 1	To edit a cart after adding products to an order form or restoring an existing saved cart, click the Cart Icon.
Step 2	 Edit the following details as needed. Quantity Requested Delivery Date Partial Ship at the Item Level Update All Partial Ship toggle button Remove a Line Item
Step 3	Resolve error messages.
Step 4	Click Place Order. You will be directed to the Checkout p age.

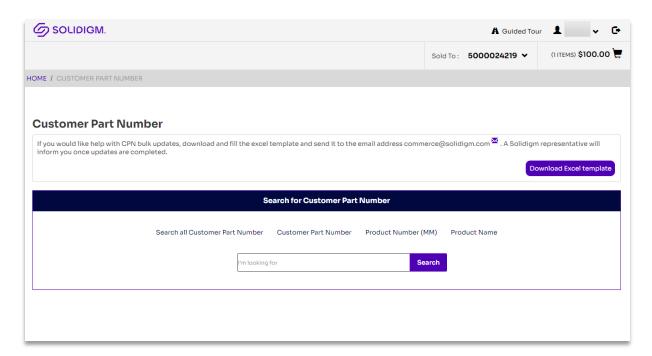
Place an Order	
Step	Action
Step 1	On the Checkout page, complete the Payment Type and select the
	Shipping Address.
Step 2	Review the order details in the Order Summary section.
Step 3	Click Place Order.
	The system responds with the Order Confirmation page
	automatically.
Note	The order pricing you see in the cart may not be your final price and
	does not include taxes.

Order Change & History



Step	Action
Step 1	Go to the Order Change & History page.
Step 2	Select the Sold To: account for the order.
Step 3	Search for the order using the any of these identifiers.
	Sales Order Number
	Customer Part Number
	Purchase Order Number
	Product Number
	Requested Delivery Date
Note	To download the order history as a CSV file, click Download .
Step 4	To make a change to the order, click the Update Order checkbox
	corresponding to the relevant line items.
Step 5	Update the Requested Quantity , Requested Delivery Date , or both
	for the relevant line items.
Step 6	Verify the status of your update.
	If the update is successful, the status message will be displayed
	under Updated Status .

Customer Part Number



Step	Action
Step 1	Navigate to the Customer Part Number option from the Homepage
	or My Account
Step 2	Search for the product using either the Customer Part Number ,
	Product Number , or the Product Name .
Step 3	Add or remove the value under Customer Part Number field, as
	necessary.
Step 4	Click Submit.
Step 5	Check the Results column to see if the update was successful.



Solidigm and the Solidigm logo are trademarks of Solidigm. All other trademarks are the property of their respective owners.

© Solidigm 2022. All rights reserved.